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by **Blair L. Sadler and Annette Ridenour**

with commentaries by

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Blair L. Sadler is the former CEO of Rady Children’s Hospital San Diego. He is a Senior Fellow at the Institute for Healthcare Improvement, a member of the faculty at the UCSD Schools of Medicine and Management, and a frequent lecturer and consultant on strategies for improving healthcare delivery.

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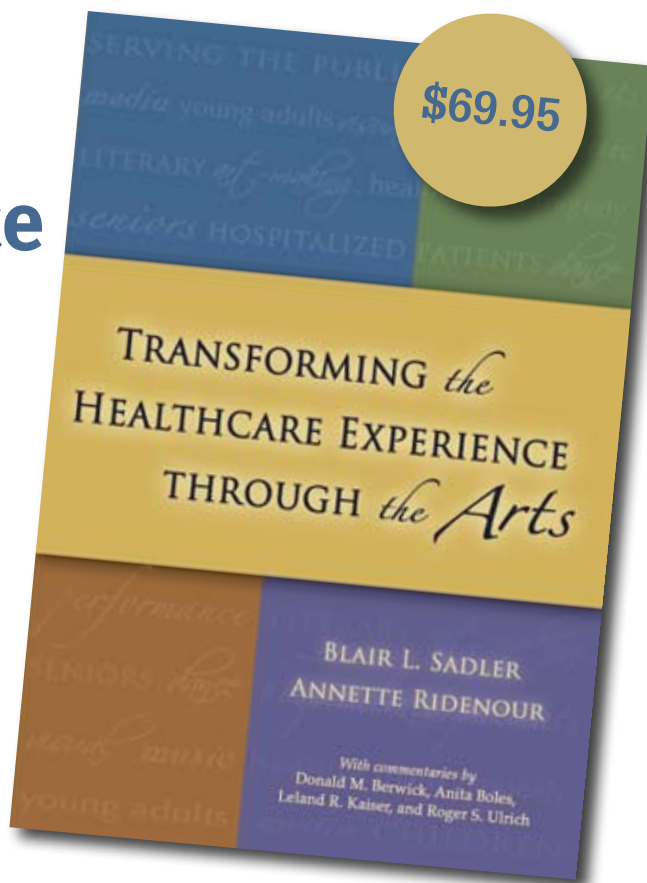
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